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Swim School Enrolment Form

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Parent Details

Name:

Address:

Suburb: Postcode: D.O.B

Mobile: Home: Work:

Email:

Emergency Contact: Phone Number:

Child/ren Details

1st Childs Given Name: Surname:

Date Of Birth: Age: Male or Female: Assessed Level:

Medical Conditions:

.....

2nd Childs Given Name: Surname:

Date Of Birth: Age: Male or Female: Assessed Level:

Medical Conditions:

.....

3rd Childs Given Name: Surname:

Date Of Birth: Age: Male or Female: Assessed Level:

Medical Conditions:

Payment Details

Direct Debit Notified about \$ 20 Admin Fee Reference Number:

Upfront Payment Exp Date: Receipt Number:

Agreement

Weeks Minimum Term Complete on: (week by week contract there after)

Break: - (4 Weeks) Last Lesson on:

Last class First class back

Please turn over and read the terms and conditions for the swim school program.

Information and Newsletters - "I hereby give the Centre permission to send out information, Updates and newsletters to the above email address and/or mobile phone number. **Please circle Yes / No**

I.....have read and understand all terms and conditions regarding the Swim School Program.

Sign..... Date.....

Office Use ONLY:

Staff: Report Info entered Details Added DS Contract or Receipt Attached Card Given

Terms and Conditions of use

To ensure that every participant receives the maximum benefit from the programs and services at the Centre, please take the time to read through the following Learn to Swim Terms & Conditions, relevant to the Belgravia Leisure Swim program.

General Conditions

All participants must abide by general terms and conditions of the Swim School Program. Management reserves the right to refuse entry, suspend or cancel a membership without refund, or request any person to leave the premises if that person does not behave in a responsible manner, uses abusive language, is under the influence of drugs and/or alcohol or does not adhere to the general conditions of entry. Every effort will be made to adhere to the timetable but Belgravia Leisure reserves the right to change and alter classes as necessary.

Payment of Fees

Direct Debit members must complete all the required forms before commencing lessons. Swim School (SS) Memberships may be cancelled at any time once the minimum instalments are completed. With Direct Debit SS memberships a \$20.00 once off set up administration fee is payable. There is a 7-day cooling off period from the time of enrolment.

Multiple Child Discounts

If a family has more than 2 children participating in swim lessons at any one time a discount applies to the fees to the other children.

Certificates and Progress

Certificates of participation and achievement will be issued by the SS Assessor upon completion of a level. Students will progress through the levels of the program as they attain the skills and confidence. The rate at which each student progresses will be assessed on an individual basis.

Reception and Access

All SS members must swipe or present their card at reception every time they attend the centre. If the participant misplaces their card, it is advised that the Centre be notified immediately. A replacement fee of \$5.00 will be charged for the replacement card. SS members are to advise of any changes in address or phone numbers. SS members are to understand that the facilities are available to the general public and not exclusively to the members.

Missed Lessons

To minimise disruption, the Swim School does not offer make up lessons. In the event of a missed lesson a medical certificate will need to be supplied and you will be given a Family Swim pass for you to enter the pool free of charge on your next non-lesson visit. This pass is valid for one month only. The Centre must be notified prior to your lesson to advise us that you will not be attending, to receive a Family Swim pass. Other alternatives are available at the discretion of the Swim School Coordinator. PRIVATE LESSONS need to give at least 24 hours' notice for another lesson to be arranged. Notification is required prior to the family holiday. There is a maximum of 2 Passes or Make Up lessons per minimum program instalment.

Cancellations

Minimum of 30 days notice after minimum term is completed. Notification is required in writing (form must be completed). No refund will be given for any monies paid in advance unless a medical certificate can be provided. Refund will be calculated from the date the Swim School is notified. Refunds will incur a \$25 cancellation fee.

Assessments

Assessments are ongoing as children develop at their own pace. Please speak with the Swim School Coordinator at the time of the lesson regarding any queries or feedback required.

Supervision

Parents are not permitted to leave children under the age of 10 unaccompanied at any time while they are in the Centre, including during a Learn to Swim class. Children must be accompanied by a guardian 16 years or over at all times.

Health Issues

Appropriate clean and suitable swimming attire is required for entry to the pool. Students are required to shower prior to entering the pool. We request that children up to the age of 36 months wear bather with elastic waist and leg bands or 'aqua nappies'. Disposable or cloth nappies are not permitted.

Events

Please Note that the Centre is a large multipurpose facility and may be used for sporting events throughout the year. During these periods there may be disruptions to the availability of the Centre for swimming lessons. The Centre will use its best endeavours to accommodate all users of the Centre during these periods; however in some circumstances cancellations may be necessary. The Centre will make every effort to keep you informed of potential disruptions or cancellations throughout your child's enrolment in the Swim School program.